

**30-Day Money-Back Guarantee**

1stCommunion is proud to offer you an unconditional 30-day return policy, this even includes beaded name bracelets. (Sorry, but engraved items, such as engraved pendants, charms, jewelry boxes, etc. are not returnable.) We want nothing less than complete satisfaction and delight in our jewelry from our customers! If for any reason you would like to return it, just postmark the return package within 30 days of receipt and we will refund you 100% of the merchandise cost. Sorry, but shipping costs are not refundable.

**Items that have been engraved can not be returned for refund or exchange.**

**Lifetime Warranty on our Bracelets**

Our unprecedented lifetime warranty on our bracelets covers the failure of wire or clasp, workmanship, and defective beads. Normal wear and tear on the parts, loss of parts, and shipping charges are not covered under this warranty. Bracelets can only be restrung at their original size for warranty repairs.

**Perfect Fit Guarantee on our Bracelets**

We want your bracelet to fit perfectly, so in the event you have ordered a size that is too big or too small, we will resize the bracelet for free within the first 30 days (shipping and added length is not included).

**Bracelet Resizing Service**

For children who have outgrown their bracelet, customers can take advantage of our Resizing Service. Please go online at: [www.1stcommunion.com/store-info/resizing.html](http://www.1stcommunion.com/store-info/resizing.html).

Please cut here & return bottom portion with your package. 

**30-Day Return & Exchange Form**

**Questions?** Call 1-801-901-6466 from 9:00 am - 4:00 pm MST

**▼ Start Here**

1. Tell us your order number: \_\_\_\_\_

**2. Confirm Your Request Below**

Please check the appropriate boxes and add description if necessary.

**Refund** in the form of original payment.  
Note: If you received free shipping, and if the refunded items brings your original order below \$99., shipping charges will be deducted from your refund.

**Exchange** (Please describe details below:)  
\_\_\_\_\_  
\_\_\_\_\_

**Warranty / Repair** (Please describe details below:)  
\_\_\_\_\_  
\_\_\_\_\_

**3. Charges & Payment**

You will need to pay for return shipping to you, and you MAY need to pay additional charges (e.g. additional length charges, missing parts charges, etc.) after we review your request. For this reason, please fill out the following information request, so that we can contact you. If we can not get a hold of you, we will not be able to proceed with any request, so please be accurate.

**Your Name:** \_\_\_\_\_  
**Daytime Phone Number:** \_\_\_\_\_  
**Alt. Contact Info.:** \_\_\_\_\_  
**Return Address:** (for exchanges or warranty/repair only)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**4. Delivery Back to You**

After we are finished with your exchange or warranty/repair, how should we ship it back to you:

**Please indicate your Shipping preference below:**

- Priority Mail, \$6.95  
*You should receive it back in 5-7 business days.*
- FedEx 3-Day, Standard Rates Apply
- International FedEx, Standard Rates Apply

**5. Ship & Package Carefully**

You can ship your return/exchange or warranty/repair package back to us via any carrier you prefer. You will need to pay the shipping costs. The best packaging practices are to package your item(s) in a small box to prevent damage to the item during shipping. We are not responsible for items damaged in shipping. Tracking is recommended.

You can cut out the label below and tape it to your package if necessary. Again, you will need to apply necessary postage (this is NOT a pre-paid label).

**Return Label** *Cut & fasten this label securely to your package.* 

FROM:

SHIP TO:

**R. Vicenzi, Inc.**  
**466 E 1750 N, Suite A**  
**Vineyard, UT 84057**